



Mastering the Art of Student Scheduling

Customer:

Brigham Young University Department of Visual Arts

Web Site:

http://visualarts.byu.edu/

Location:

Provo, Utah, USA

Industry:

Education

Customer Profile:

The mission of the Department of Visual Arts is to promote excellence in the creation, appreciation, and education of the visual arts. The Department offers a distinctive blending of the intellectual, the aesthetic, the ethical, and the spiritual through study of the various visual arts disciplines that is in keeping with the mission and aims of Brigham Young University and The Church of Jesus Christ of Latter-day Saints. (from company web site)

Software and Services:

- Snap Schedule™ Employee Scheduling Software
- Windows® XP
- Windows® Vista

The Challenge

Located 45 miles south of Salt Lake City is Brigham Young University (BYU), one of the largest private universities in the United States and home to over thirty four thousand students. At the heart of the university is a bustling Visual Arts department that services more than a thousand students. Housed in the Harris Fine Arts Center and the Jessie Knight Building, the College of Fine Arts and Communications includes five theatres; two concert halls; three art galleries; design, journalism, advertising, broadcast, film, and music laboratories; and many music practice and rehearsal rooms. This department offers undergraduate degrees in ten different areas and graduate degrees in three areas of emphasis.

Central to the studio curriculum of the Department of Visual Arts are painting and drawing classes. In these classes, life models pose while students study the human form from life models and draw. Poses vary in length from a few minutes to several hours, with breaks. Managing work schedules for these life models is complicated and time-consuming. As students themselves, life models have their own class schedules to balance - some prefer to work on Tuesday and Thursday and others may be available only between classes. Keeping track of when the 30 plus student employees are available to work down to the hour to accommodate split shifts due to varying class schedules is a challenge. What's more, these students don't always work at the same location and a last minute no-show is always a possibility. Making efficient and reliable scheduling is of the utmost importance— a task expertly handled by Sonya Schiffman with the help of Snap Schedule.

The Solution

Before Snap Schedule, scheduling was done manually with pencil and paper- a cumbersome and time consuming task. "It used to take two or three days each week to correctly schedule all of the students, and I would have to separately email each student's schedule." said Sonya Schiffman. Snap Schedule employee scheduling software changed all that and made creating, altering and viewing schedules a snap. "Now, it only takes two to three hours a week to do what used to take me whole days. Also, the automated group e-mail feature of Snap Schedule ensures that the student models are always aware of when and where they are assigned to work. Snap Schedule allows me to keep track of employee contact





About Business Management Systems

Business Management Systems develops and supports software that optimizes schedules and staff time in every business sector. BMS software streamlines laborious scheduling that consumes thousands of management hours every day.

Snap Schedule employee scheduling software drastically shrinks manager and scheduler time. It simplifies creating, modifying,

■ Employee Scheduling Software:

reporting, and publishing employee work schedules. Users earn praise for stretching payroll dollars by more-efficient employee shift scheduling and rostering.

- Managing Staff Appointments, Billing: Business Appointment Manager focuses on appointmentbased businesses. It reduces time spent scheduling employees, rooms and equipment, then in billing for services and reporting. Those tasks now take minutes or seconds, not hours.
- Who Is Business Management Systems? The engineering and software professionals running BMS rocked business software by winning five Microsoft awards for software excellence over four vears. Their software products were acquired by the world's largest software company, which still actively markets and expands them.

From this heritage of modern software development excellence, Snap Schedule employee scheduling software and Business Appointment Manager continue to optimize staff scheduling, appointments and management for businesses around the world.

Web site: http://www.BMScentral.com information, location assignments, and other important information all in one convenient place."

The transition from manual scheduling to Snap Schedule software is a huge change for the better, without any time lost spent on learning or adapting to the software. "When I took charge of scheduling from my predecessor, I worried that Snap Schedule would be hard to learn, but Snap Schedule is extremely user-friendly and easy to use. I was able to figure out how to use Snap Schedule quickly by myself. It was extremely straightforward and simple to understand. In no time I was scheduling students with ease."

"Thanks to Snap Schedule, I save entire days that would have been wasted working on creating work schedules. Student scheduling has never been easier."

